

# Hurricane Ian Recovery

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Oct. 25, 2022

## Transitional Sheltering Assistance

The state of Florida and FEMA have activated the Transitional Sheltering Assistance (TSA) program for Hurricane Ian survivors in Charlotte, Collier, DeSoto, Flagler, Hardee, Highlands, Hillsborough, Lake, Lee, Manatee, Orange, Osceola, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns and Volusia counties. Survivors from these counties who have applied for disaster assistance may be eligible to shelter in a hotel or motel paid for by FEMA. [Hurricane Ian Survivors May be Eligible for Transitional Sheltering | FEMA.gov](#).

## Mold Cleanup

The Centers for Disease Control (CDC) offers tips on cleaning mold after disasters.

- [Homeowner's and Renter's Guide to Mold Cleanup After Disasters | Mold | CDC](#)
- [Guía del propietario y arrendatario para la limpieza de moho \(hongos\) después de desastres | Mold | CDC](#)

## Insurance Is Your First Step

If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. Applicants will need to submit proof of insurance coverage and settlement of insurance claims or denial letter from insurance provider for FEMA to process an application for financial assistance.

## Understanding Your Letter from FEMA

Hurricane Ian survivors who applied for assistance from FEMA will receive a letter from FEMA. The letter will explain your application status and how to respond. If you have questions about your letter, visit a Disaster Recovery Center or call the disaster assistance helpline at 800-621-3362 to find out what information FEMA needs. [Understanding Your FEMA Letter | FEMA.gov](#)

## If You Disagree with FEMA's Decision

You can appeal and provide more information so FEMA can continue processing your application. Call 800-621-3362 or visit a Disaster Recovery Center to get help filing an appeal. [How to Appeal FEMA's Decision | FEMA.gov](#)

## By the Numbers

- **\$1.33 billion** in federal grants, disaster loans and flood insurance payments.



FEMA



- **\$603 million** in FEMA Individual Assistance approved for **263,940** households
- **\$264 million** in U.S. Small Business Administration disaster loans approved
- **42,000** National Flood Insurance Program claims, **\$147 million** paid, including **\$103 million** in advance payments
- **\$322 million** in FEMA Public Assistance approved for emergency response costs
- **2,089 households (5,292 members)** checked into hotel rooms under FEMA's Transitional Sheltering Assistance for households
- **11,587** Blue Roofs installed by U.S. Army Corps of Engineers

## How to Apply for FEMA Assistance

Homeowners and renters in the following counties who had uninsured losses from Hurricane Ian may be eligible for federal disaster assistance. FEMA may provide financial help with temporary housing expenses, basic home repairs and other essential disaster-related needs.

- Eligible counties are Brevard, Charlotte, Collier, DeSoto, Flagler, Glades, Hardee, Hendry, Highlands, Hillsborough, Lake, Lee, Manatee, Monroe, Okeechobee, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Putnam, Sarasota, Seminole, St. Johns and Volusia

There are several ways to apply: 1) [DisasterAssistance.gov](https://DisasterAssistance.gov), 2) download the [FEMA App](#) for mobile devices, 3) call toll-free 800-621-3362. The line is open every day from 7 a.m. to 11 p.m. ET. Help is available in most languages. To view an accessible video on how to apply visit [Three Ways to Register for FEMA Disaster Assistance - YouTube](#). Deadline for applications is Nov. 28, 2022.

[I Applied for Assistance. What's Next?](#)

## Doing Business with FEMA

If your company wants to perform work for FEMA after Hurricane Ian, you can find information at [fema.gov/business-industry/doing-business](https://fema.gov/business-industry/doing-business). Business should register at [sam.gov/content/opportunities](https://sam.gov/content/opportunities).

## Privately Owned Access Routes to Your Home

Grants from FEMA's Individuals and Households Program may be used to repair privately owned access routes such as driveways, roads, bridges and docks that were damaged by Hurricane Ian, if the access affects a dwelling that was owner-occupied. [Privately-owned Access Routes | FEMA.gov](#)

## Personal Property Assistance

If you live in one of the 26 counties eligible for FEMA Individual Assistance and had personal property damaged or destroyed by Hurricane Ian, FEMA may provide financial assistance to repair or replace it based on eligibility requirements. [Personal Property and FEMA Assistance | FEMA.gov](#)

## Wells and Septic Systems

For private wells and septic systems, FEMA may reimburse you for the cost of a professional, licensed technician's estimate detailing the necessary repairs or replacement of your disaster-damaged systems. FEMA may also pay for the actual repair or replacement cost of your septic system or private well, which typically are not covered by homeowner's insurance. [Damaged Wells and Septic Systems | FEMA.gov](#)

## Visit a Disaster Recovery Center

Hours for all centers are 9 a.m. to 6 p.m. daily unless otherwise noted. [View all Disaster Recovery Centers](#)

- **BREVARD COUNTY**, Cuyler Park Community Center, 2331 Harry T. Moore Ave., Mims, FL 32754  
Hours: 8 a.m. to 7 p.m. daily.
- **CHARLOTTE COUNTY**: Tringali Rec Center, 3450 N Access Rd., Englewood, FL 34224  
Hours: 8 a.m. to 7 p.m. daily.
- **COLLIER COUNTY**: Veterans Community Park, 1895 Veterans Park Dr., Naples, 34109
- **DESOTO COUNTY**: Brewer Sports Park, 1347 SE Hargrave St, Arcadia, FL 34266.  
Hours: 8 a.m. to 7 p.m. daily
- **HARDEE COUNTY**: Civic Center, 515 Civic Center Dr., Wauchula, FL 33873
- **HIGHLANDS COUNTY**: Highlands County Extension Office, 4509 George Blvd., Sebring, FL 33875
- **HILLSBOROUGH COUNTY**: HCC Regent, 6437 Watson Road, Riverview, FL 33578
- **LAKE COUNTY**: First Baptist Church of Astor Lake County, 24731 Ann St., Astor FL 32102
- **LEE COUNTY**: Lakes Regional Library, 15290 Bass Rd., Fort Myers, FL 33919  
Hours: 8 a.m. to 7 p.m. daily.
- **LEE COUNTY**: Fort Myers DMS Building, 2295 Victoria Ave., Fort Myers, FL 33901  
Hours: 8 a.m. to 7 p.m. daily.
- **OKEECHOBEE COUNTY**, Okeechobee County Library, 206 SW 16th St., Okeechobee, FL 34974
- **ORANGE COUNTY**: Barnett Park, 4801 W. Colonial Dr., Orlando, FL 32808
- **OSCEOLA COUNTY**: Hart Memorial Central Library, 211 E. Dakin Ave., Kissimmee, FL 34741
- **POLK COUNTY**: W.H. Stuart Center, 1702 S. Holland Pkwy., Bartow, FL 33830
- **SARASOTA COUNTY**: Shannon Staub Public Library, 4675 Career Lane, North Port, FL 34289
- **SEMINOLE COUNTY**: Seminole State College - Barbara Miller Automotive Center, 100 Weldon Blvd., Sanford, FL 32773
- **ST. JOHNS COUNTY**: Wind Mitigation Building, 3111 Agricultural Center Dr., St. Augustine, FL 32092

- **VOLUSIA COUNTY:** Volusia County Health Department, 1845 Holsonback Dr., Daytona Beach, FL 32117

## Documenting Ownership and Occupancy

FEMA has taken steps to help owners and renters of disaster-damaged property validate ownership and/or occupancy as part of the application for financial assistance. FEMA now accepts a broader range of documentation. Visit: [Verifying Home Ownership or Occupancy | FEMA.gov](#) for more information.

## It's Important to Submit the SBA Disaster Loan Application

FEMA may refer applicants to the U.S. Small Business Administration (SBA) with information on how to apply for a disaster loan. If your application is approved, you are not obligated to accept the SBA loan, but it's important to submit the loan application as soon as possible to prevent you from being disqualified from other possible financial assistance from FEMA. [It's Important to Submit an SBA Loan Application | FEMA.gov](#) | [The Importance of Applying for SBA Video](#)

## Disaster Assistance Accessible to All

Every Hurricane Ian survivor deserves access to programs that can help them begin recovery. FEMA has taken steps to ensure this access. [Disaster Assistance Accessible to All | FEMA.gov](#) | [FEMA Speaks Your Language Animation | FEMA in Your Language Webpage](#)

## Critical Needs Assistance

FEMA may provide financial assistance to applicants in the 26 counties designated for Individual Assistance who have immediate or critical needs because they are displaced from their primary dwelling. [Critical Needs Assistance | FEMA.gov](#)

## Clean and Sanitize Assistance

Eligible applicants may qualify for a one-time \$300 payment to help with cleanup of their damaged dwelling. For more information, visit [fema.gov/fact-sheet/clean-and-sanitize-assistance](https://fema.gov/fact-sheet/clean-and-sanitize-assistance).

## Operation Blue Roof

The U.S. Army Corps of Engineers, in coordination with FEMA, may be able to assist eligible homeowners with temporary roof repairs. Operation Blue Roof is a free service to homeowners impacted by Hurricane Ian in Charlotte, Collier, DeSoto, Lee, and Sarasota counties. Homeowners can sign up online at [bluroof.us](https://bluroof.us) or call 1-888-ROOF-BLU (1-888-766-3258) for more information. Deadline is Nov. 1, 2022.

## Flood Insurance

If your policy has expired, you may be able to reinstate it if your renewal date was between Aug. 25, 2022, and Oct. 23, 2022. Policyholders whose NFIP policy renewal date is within this range should contact their agent or insurance company. The NFIP has extended the proof of loss requirement for policyholders who experienced flood damage

from Hurricane Ian from the standard 60 days to 365 days from the date of loss. For questions about NFIP, call 800-759-8656 or visit [Floodsmart.gov](https://www.floodsmart.gov).

## Information and Resources

- **Disaster Unemployment Assistance** is available for those whose income was affected by Hurricane Ian. For more information visit [Disaster Unemployment Assistance - FloridaJobs.org](https://www.floridajobs.org) or call 800-385-3920. Customer service representatives are available Monday through Friday from 7:30 a.m. to 6:30 p.m. ET.
- **Disaster Legal Services** provides free legal help to low-income disaster survivors. Call the hotline at 866-550-2929 any time and leave a message.
- For help cleaning up the damage from Hurricane Ian, call the **Crisis Cleanup Hotline** at 800-451-1954 through Nov. 4.
- The **Disaster Supplemental Nutrition Assistance Program (D-SNAP)** provides food assistance for individuals and families impacted by Hurricane Ian who are not receiving assistance through the regular Supplemental Nutrition Assistance Program (SNAP). Visit [Response and Recovery - Hurricane Ian \(myflfamilies.com\)](https://myflfamilies.com).
- Visit [FloridaDisaster.org/info](https://floridadisaster.org/info) for Hurricane Ian information.

## U.S. Small Business Administration



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources. Apply online using the Electronic Loan Application (ELA) via the SBA's secure website at [disasterloanassistance.sba.gov/ela/s/](https://disasterloanassistance.sba.gov/ela/s/). Disaster loan information and application forms can also be obtained by calling the SBA's Customer Service Center

at 800-659-2955. Business Recovery Center are operating in impacted areas.

- **Chloe Coney Urban Enterprise Center**, 1907 E. Hillsborough Ave., Tampa, FL 33610
  - Hours: Monday – Sunday 9 a.m. to 5 p.m.
- **SWFL, Inc Office**, 25071 Chamber of Commerce Dr., Bonita Springs, FL 34135
  - Hours: Monday – Sunday, 9 a.m. to 5 p.m.
- **The Naples Players at Sugden Community Theatre**, 701 5th Ave. South, Naples, FL 34102
  - Hours: Monday 9 a.m. to 4:30 p.m., Tuesday – Sunday, 9 a.m. to 5 p.m.
- **Sanford Welcome Center**, 230 E 1st St., Sanford, FL 32771
  - Hours: Monday – Sunday 9 a.m. to 6 p.m.
- **Kiwanis Club of Cape Coral**, 360 Santa Barbara Blvd. S., Cape Coral FL 33991
  - Hours: Monday – Thursday, 8 a.m. to 6 p.m., Closed: Friday, Saturday and Sunday
- **United Way of South Sarasota**, 4242 S. Tamiami Trail, Venice, FL 34293
  - Hours: Monday-Wednesday, Oct. 24-26, 9 a.m. to 6 p.m.
- **Phillips Community Park**, 5675 Sesame Dr. Bokeelia, FL 33922
  - Oct. 25 – 29, 8 a.m. to 7 p.m., closes Oct. 29 at 7 p.m.